



COMPLETE LABORATORY SERVICE SOLUTIONS



Who We Are

As part of Trane Technologies, Diversified Laboratory Repair® (DLR) is a premier full-service organization providing maintenance and repair services for nearly all brands, types, and models of specialty laboratory equipment within specified regions in the United States.

Our Mission

We pledge to provide distinctive quality and unparalleled customer service to gain the respect and trust of our customers, suppliers, and partner vendors. As a business with Trane Technologies' Life Science Solutions, DLR helps enable life-saving innovation today for a healthier tomorrow.

Services Offered

Service and repair needs are often unpredictable. We offer 24-hour service — 365 days a year, including:

- GMP Preventative Maintenance
- Equipment Delivery and Installation
- Equipment Maintenance Contract Services
- Relocation Services
- Calibration Services
- Custom Walk-in Installation Services
- Equipment Upgrades (Firmware and Hardware)
- Qualification/Validation/Temperature Mapping
- Equipment Rental
- Technical Training
- Consultations

Why DLR

With over 30 years of HVAC/R, electronics, and cold chain experience, DLR's experienced service engineers apply deep application knowledge and understanding of facility operations to solve equipment challenges. Our service engineers graduate from rigorous industry trainings and are experts in providing proper documentation procedures required to meet the following standards and guidelines:

- GMP
- GLP
- GDP
- ISO 9001:2015

100% Satisfaction Guaranteed

If you're not happy, we're not happy. Diversified Laboratory Repair eliminates the hassle and uncertainty often associated with equipment service and repair companies.

Type of Equipment Serviced

Alarm Systems	Glassware Washers	Shakers
Blood Bank Freezers & Refrigerators	Growth Chambers	Speed Vacs
Bottle Fillers	Hot Plates	Stills
Centrifuges	Humidity Chambers	Stirrers
Chillers/Chiller Systems	Incubators (O2)	Temperature Chambers
Cold Traps	Ice Makers	Thermal Shock Chambers
CO2 & LN2 Back-Up Systems	Laboratory Freezers (-20°C, -40°C)	Ultra-Cold Freezers (-80°C, -135°C, -150°C)
Control Rate Freezers	Liquid Nitrogen Freezers	Vapor Traps
Cycle Chambers	Ovens	Walk-In Freezers & Refrigerators
Environmental Chambers	Plasma Freezers	Water Systems (Point of Use)
Freeze Dryers	Refrigerators	Walk-In Units

Brands Serviced

- Thermo Scientific
- Fisher Scientific™
- PHCbi
- Sanyo
- So-Low
- Cincinnati Sub-Zero
- Stirling
- and **many more!**

For a full list of the brands we service, visit our website at **www.dlrepair.com**



Equipment Maintenance Contracts

Diversified Laboratory Repair offers a variety of high-quality, cost-effective service contracts to meet your desired level of coverage. These services are offered to our customers to detect any operational issues and to minimize the downtime of your laboratory equipment. Please contact our Contract Administrator for more information and a quote designed to meet your requirements.

Gold Star Unlimited

- 24-hour emergency response including weekends and holidays
- Includes all parts and labor services
- Includes semi-annual preventive maintenance inspections
- Documented evidence of PM inspections
- Loaner units available in the event of an emergency

Silver Star Limited

- Emergency response during normal business hours
- Includes all parts and labor services
- Includes annual or semi-annual preventive maintenance inspections
- Documented evidence of PM inspections
- Loaner units available during normal business hours

Preventive Maintenance

- Documented evidence of inspections
- Annual, semi-annual, quarterly, or monthly intervals
- Calibrated Instrumentation utilized during inspections
- Prolong the life of the equipment and increase reliability

Sustainability **Commitment**

Diversified Laboratory Repair is committed to making responsible decisions to promote and protect our environment. We achieve this by educating users on how to reduce the energy consumption of laboratory equipment using only non-CFC refrigerants, by recovering all refrigerants and oils in accordance with EPA requirements, and by recycling all disposed of units and parts to eliminate the impact in our landfills. Diversified Laboratory Repair also practices 100% recycling of all paper and plastics in our facilities.



Looking for a reliable maintenance and repair partner?
It's time to talk to DLR.

info@dlrepair.com | www.dlrepair.com



Life Science Solutions
A business unit of Trane Technologies



Locations:

Mid-Atlantic Service Center
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California Service Center
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